

Civica Child Health

Integrated child health services

Civica's Paris system uniquely provides a fully integrated health and social care record for children. The breadth of the system enables practitioners to understand the needs of each child and have a complete picture of care being delivered by multiple health and social care agencies.

Why Civica's Child Health solution?

Through Paris, staff have the opportunity to work with a fully integrated Electronic Social Care and Electronic Healthcare Record (ESCR / EHR) covering all aspects of a child's care from birth. The benefits of this become apparent when accessing information regarding other services involved in a child's care. The child health professional can access information on family grouping, circumstances and history for each child enabling them to make fully informed decisions regarding care for the child, siblings and family unit.

Extensive benefits can be realised when working with Looked After Children or Children at Risk, especially where there are links or integration with children's social care teams. Paris also meets the Local Authority requirements for Looked After Children, Children in Need and Child Protection.

Historically, child health systems have often been designed as separate entities, dealing specifically with immunisations, surveillance and scheduling, but Paris provides a fully integrated clinical and social care record for all care planned and delivered, resulting in many operational benefits for staff and service users.

Paris meets the requirements of nationally agreed standards for child health systems, providing a comprehensive integrated health record supporting the care of children including:

Benefits

- > **Service planning** – the comprehensive clinical nature of the Paris children's record supports many types of analysis of expected future service needs. As changes occur, customers can rapidly alter the Paris service configuration model
- > **Integrated care record** – as Paris supports a seamless and comprehensive care record, information about a child, parent or sibling is immediately available (subject to security), including all future immunisations and surveillance events
- > **Reducing costs** – by enabling practitioners to collect their information at the point of contact, productivity is improved with less data-entry time spent back at the office
- > **Better COVER results** - targets those children who have missed key interventions
- > **Improved security** – comprehensive security model protects service users and staff by proactively controlling access to clinical and sensitive data, whilst enabling key care information to be shared across disciplines

CIVICA

London, UK

Tel: (+44) (0) 20 7760 2800
2 Burston Road, London
SW15 6AR
marketing@civica.co.uk
www.civica.co.uk

Leeds, UK

Tel: (+44) (0) 113 244 1404
Vanguard House, Dewsbury Road
Leeds LS11 5DD
marketing@civica.co.uk
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Pre-School

- > Birth notification, linking to mother, siblings & family members
- > Bloodspot screening
- > Immunisations and surveillance: Site-defined scheduling
- > Consent record with defaults for each programme
- > Several appointment methods, by clinic, practice or practitioner
- > Semi-automated targeting of children who miss appointments
- > Flexible, site-definable developmental assessments
- > Flexible appointment recall options
- > Sophisticated referral and caseload management

School

- > Supports school immunisations, screening, health interviews
- > Special programmes for targeted children e.g. special needs
- > Special educational needs fully supported
- > Children's registers
- > Automatic invitation letters, worksheets, assessments, DARs
- > Online input of results – fast data-entry
- > Site-definable examination profiles

Reporting

- > All the typical operational reports required by a proactive child health service
- > Many reports to identify children who missed key interventions
- > Reports supporting public health analysis and planning
- > COVER and statutory reports

Security and Confidentiality

Paris has been designed to facilitate role-based sharing of information. Each site has full control of the security model defining which teams and roles have access to different types of information. Access to clinical and sensitive data can be controlled whilst still enabling key care information, prompts and alerts to be shared across disciplines.



About Civica

Civica Group Ltd is a market leader in specialist systems and outsourcing services that help organisations to improve service delivery and efficiency, with specialist expertise in local government, education, social housing, health care and enforcement. Blending software applications, IT managed services and outsourcing, the group supplies more than 2,000 customers in the UK, Australia, New Zealand, Singapore, North America and Canada, including 90 per cent of the UK's local authorities.

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