

ICON WebPay Browser Reporting

Accurate and available financial information is one of the most valuable resources to authorities in these challenging times. Being able to provide accurate, targeted and tailored reports relating to income management is more vital when the local authority budgets are being reviewed and scrutinised.

By identifying areas of interest, such as service growth or take up of new payment options such as internet payments, the authority can focus on initiatives to maximise income collection and tackle areas where collection rates are poor.



ICON Browser Reporting is a web-based reporting tool which gives access to the information from the ICON system to the people who need it the most. Access to the reports through a browser means that the user is not tied to a specific PC and the access controls from WebPay limit the information to only those it is intended for.

ICON Browser Reporting is developed to PA DSS standards so that PCI DSS compliance is maintained. There is no access to sensitive data, and only masked data is retrieved where applicable.

ICON has previously provided reporting capability in a standalone client side reporting module, with the evolution to a browser system taking the best of this and enhancing it to provide more flexibility and a wider set of reports out of the box.



What our customers say...

"Reporting is streets ahead of what's available now." Bath pop-in session

"My manager will be very interested in the scheduler." Altrincham pop-in session

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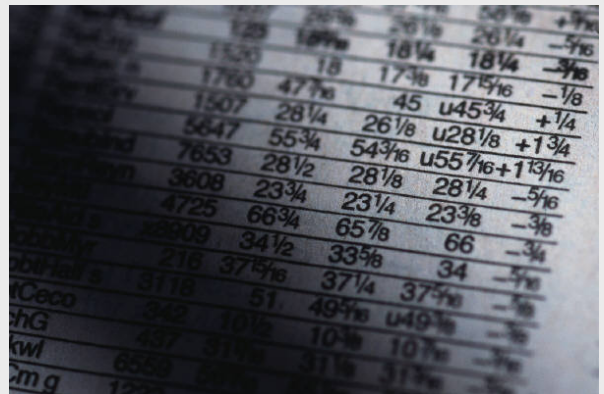
Civica Datasheet

ICON Browser Reporting delivers both standard report requirements and ad hoc user-defined requirements. It is based on the concept of scheduled pre-defined queries or "data marts" the output of which can either be formatted using the inbuilt ICON reporting tool or exported as a .csv or XML file for use by a third party reporting tool such as MS Excel, Word, Business Objects, Crystal Reports etc.

The nature of Cash Receipting and Income Management means most requirements are covered by daily operational reports of which there are many implemented throughout the Civica customer base. Civica has gone one step further by associating each standard report with a template or "report style" which is the default layout of the report. Report styles can then be copied and modified to create new reports or tailor existing ones with the export facility enabling the user to format the output with any number of specialist reporting tools.

The simple report builder facility reduces the need for requesting complex information from database administration experts.

Scheduling reports to run gives access to required data when it is needed, streamlining the process of data gathering. This can lead to efficiencies in the cash office as well as at departmental levels as the reports are prepared and ready to be used rather than having to run them when it is realised they are necessary.



128	26 1/8	26 1/8	26 1/8	+ 7/16
1530	18	18 1/4	18 1/4	- 5/16
1760	47 7/16	17 3/8	17 5/16	- 1/8
1507	28 1/4	45	u45 3/4	+ 1/4
5447	55 3/4	26 1/8	u28 1/8	+ 1 3/4
7653	28 1/2	54 3/16	u55 7/16	+ 1 13/16
3608	23 3/4	28 1/8	28 1/4	- 5/16
4725	66 3/4	23 1/4	23 3/8	- 3/8
3909	34 1/2	65 7/8	66	- 3/4
216	37 5/16	33 5/8	34	- 5/16
3118	51	37 1/4	37 5/16	- 5/16
hG	10 3/8	49 7/16	u49 7/16	- 5/16
twl	10 3/8	10 3/8	10 3/8	- 5/16
am g	31 1/8	31 1/8	31 1/8	- 5/16

Civica offers browser-based reporting as a packaged solution that can be delivered as an inhouse software solution or as a hosted service in our PCI DSS Compliant datacentres.

Please contact your account manager for further information.

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