

Civica Education

We listen. We deliver. We inspire.



CIVICA

Civica works internationally with more than 6,500 schools. In the UK these include:

- > 30 Sheffield schools comprising over 50,000 users
- > A full on-site service for more than 20,000 students in Luton
- > 11 Barnsley schools supporting over 13,000 users
- > Providing multi-site managed ICT services for Grace Academy
- > Delivering Civica CloudBase to The Free School Norwich and to the School Partnership Trust's group of academies
- > 25 Wolverhampton schools with more than 21,000 users
- > 2 flagship schools in Wandsworth
- > Delivering change management and training support services to over 5,000 teachers and 75,000 students.



Civica Education

In response to constant pressure to raise standards, improve the quality of learning and reduce costs, ICT is driving genuine transformation in the delivery and accessibility of education. A combination of effective modern technology, cloud computing and market sector expertise make Civica a trusted partner for schools, Free Schools, academies and colleges.

Civica combines integration expertise and innovative cloud based technologies with a focused e-Learning Team of outstanding teachers, subject leaders and members of school leadership.

Through our e-Learning Team we create a tailored programme of training and support to help realise your vision, improving outcomes and the quality of learning for young people. Our training and support empowers staff to develop new ways of working and innovative approaches to learning, such as a more personalised curriculum. We also support school administration teams involved with the management and business of the school.

Civica is a leader in software and IT services that help bring about improved education and learning.

- > Ensuring school and home-based learning is available 24/7
- > Providing personalised learning environments and communication tools
- > Transforming staff utilisation of ICT including bespoke CPD (Continuing Professional Development) activities
- > Driving innovation in teaching and learning
- > Facilitating improved monitoring of student performance
- > Delivering genuine savings in core processes and administration
- > Offering a platform for engagement with the wider school community
- > Promoting more efficient communication and collaboration between teaching staff, parents and students
- > Improving student experiences and injecting fun into learning.



Civica's advisors were great. They not only grasped our vision for enhanced learning experiences, they are enabling working parents to actively support children and the running of the school, wherever they may be. All of us at some point have wanted to take our desks outside on a warm day and Civica is helping us do that while boosting the children's prospects.

Tania Sidney-Roberts, Principal of The Free School Norwich

ICT as an enabler for transformation

As interactive technology becomes more pervasive and more of a genuine utility, the potential for enriching the learning experience is phenomenal.

Civica is an approved supplier for the Department for Education's ICT Services Framework Agreement and winner of the 'Most Effective ICT Partnering' accolade at the Excellence in BSF Awards.

Civica's approach is based upon:

- > Creating a tailored programme of training and support
 - > Providing best value, offering schools' choice and flexibility in the configuration of technologies that integrate existing solutions and those that will emerge in the future
 - > Offering flexible learning environments with a fully integrated infrastructure at its core, driven by pedagogy needs
 - > Exceeding schools' satisfaction with service provision and ongoing support
- > Offering a scalable architecture that can adapt to future requirements
 - > Adding value above and beyond the contract and taking a creative and flexible approach to contract management
 - > A combination of sector insight, technical expertise and broad experience
 - > Seamless integration with design and construction for joined-up, planned delivery
 - > Improving the quality and impact of partnership management processes.

How can we help?

Civica Education – ICT solution

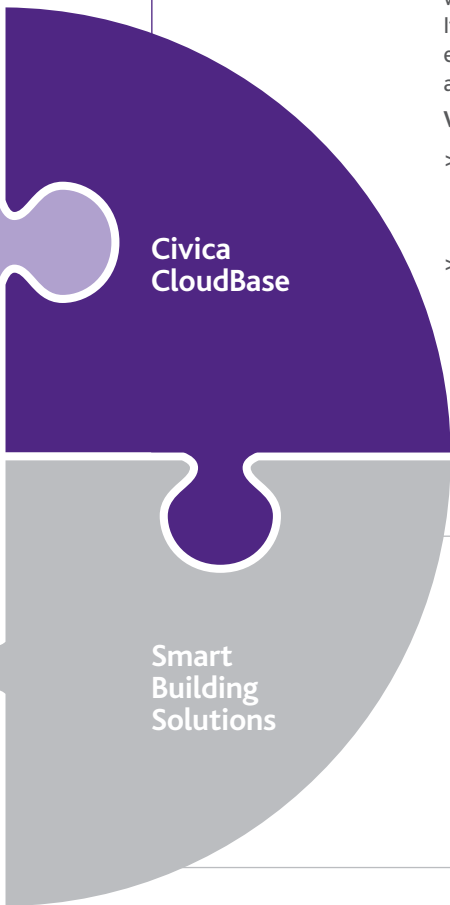
As organisations adapt to changing policy, effective and innovative use of IT remains an enabler in the delivery, accessibility and personalisation of learning. Civica is focused on helping schools, Free Schools, academies and colleges to deliver their vision, in particular moving to a lower cost cloud-based model.

- > Tailored education support services
- > Flexible on-site school support
- > Service desk and remote management options available
- > Service levels for guaranteed availability and performance.

- > Flexible, fully integrated learning environments shaped by pedagogy requirements
- > Education relevant technologies
- > Support available to trial, test and evaluate new technologies
- > Fully customisable for choice and flexibility.

Training and support

ICT infrastructure and hardware



What is Civica CloudBase? Civica CloudBase is a Learning Platform that provides a single online environment that brings together all users: students; teachers; families; school leadership teams; and the wider community to support and improve learning. It provides 'anytime, anywhere' access via the web, enabling users to securely access their online content and resources, including a full suite of web based tools.

What are the core components?

- > SharePoint – Provides the communication, collaboration and integration layer of the learning platform.
- > ePortfolio – Helps learners to recognise progression and present evidence back to their teachers. Teachers are able to track student progression, provide ongoing feedback and continually assess an individual's learning pathway.
- > Management Information System MIS – Integration of the schools chosen MIS.
- > Email – Provided through provisioning Microsoft Office365 accounts, accessible through the same, single log in.
- > Office Web Applications – Through Office365 students can access online versions of Word, Excel and PowerPoint. These applications are available anywhere the students have an Internet connection and do not require locally installed application software.
- > Free Education Web Apps – Through Civica CloudBase we make available an ever increasing list of free, educationally relevant Web 2.0 resources, allowing schools to make savings in software costs.

At the heart of our approach is the principle that data entered once will be used many times, reducing administrative effort and ultimately saving teachers and schools, time and effort. 'Smart Building' solutions integrate a range of systems, from cashless catering to library and print management, CCTV to e-registration and access control.

Delivering better results



The Free School Norwich

Directly funded by the Department for Education (DfE) rather than the local LEA, The Free School Norwich is open six days a week, 51 weeks a year to enable local families to get the best education for their children while maintaining their busy working lives. With a unique emphasis on community-based learning and experiences from local organisations including theatres and food suppliers, the school's extended school services include breakfast, holiday and after school care. By setting up its 'Our Cloud' cloud-based ICT – which is based on Civica's CloudBase computing platform – the school can stage lessons at local sites like theatres, museums and even outdoors. Timetables and homework tasks set are all accessible by parents at any time from any computer or device. The school can provide lessons without opening its doors, for example, during holiday seasons and in bad weather.



Sheffield City Council

As ICT partner for BSF (Building Schools for the Future) in Sheffield, Civica is working with the city council, the schools and the LEP (Local Education Partnership) to deliver an ambitious local vision. Civica has combined state-of-the-art learning environments with tailored managed service solutions for each school. Sheffield and Civica gained national recognition with the award for 'Most Effective ICT Partnering' within the Building Schools for the Future programme.



Essex County Council

In one of the largest installations of its type, Civica helped Essex to implement a new technology infrastructure available to 70 secondary schools and 450 primary schools and with up to 500,000 registered users. Roll out of the collaborative infrastructure project was completed in time for the new school year, providing a shared learning environment to enable pupils and staff across the county to share information and to collaborate in a secure environment. The project was awarded Microsoft's Inclusion Solution 2008 Award.



Luton Borough Council

Civica is ICT partner for Luton's schools programme, delivering all elements including an integrated teaching and learning platform under a managed service. Following financial close in July 2009 Civica delivered an operational data centre and the first phase at Lea Manor High School in time for 1,200 pupils to start the new term in September 2009.



Grace Academy

Grace Academy provides education for pupils between the ages of 11-19 with an emphasis on business and enterprise based on Christian values and principles. Covering three academies and an administration site across the West Midlands, Civica is providing a top class ICT managed service, including a helpdesk supporting 5,000 users with a service level agreement to underpin best practice teaching and learning. Civica was selected because of its track record in flexible education ICT solutions, migrating organisations to new service levels and financial transparency around its charging model.



We have saved so much staff time that was once lost to problem-solving. Now we're poised to really make a difference to academic results.

Peter Clarke, Deputy Head, Lea Manor School



We have set up a partnership with Civica that will support our delivery of world-class education to children of all abilities and equip them to become the leaders of tomorrow, through our programme of extended school and life-long learning activities for all students and the community and the development of strong and meaningful links with business in line with our academies' specialism. Civica is large enough to handle fast growing schools' development and cater for our future demand while small enough to understand schools' individual needs.

Steve Chase, Chief Executive Officer, Grace Academy

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