



## Civica Coroners Solution

Simplifying the work of a Coroner

Share key dates across a team with calendar integration



Deliver key reports quickly with statistical reporting



Reduce workload with court case document bundling



The Civica Legal system, in use across the UK by local authority legal departments, now offers a management solution for coroners. The solution is designed to simplify the administration workload of the coroner, delivering time saving benefits to the coroner team.

### Why Civica Coroners Solution?

Civica Coroners Solution supports your business processes end to end, allowing the easy management of each step. It collects all the key information and provides straightforward document management.

Paper files can be replaced by an easily accessible and usable online solution that has the ability to automate tasks and deliver key reports. The creation of the annual return can be reduced from weeks to minutes, a huge benefit to hard pressed staff.

The inbuilt workflow guides your team to ensure all required data is recorded and, with the template forms and letters already created, makes the generation of all correspondence a quick and simple task. In particular assembling case documents for courts becomes an activity reduced to minutes.

Integration to email and Microsoft calendars means all key dates relating to a death can be shared across the team.

By adding the Civica Web Portal, hospitals, undertakers and doctors can collect and update information on your behalf.

Implementation is managed by Civica and full training and support is provided as standard.

### Key benefits and features:

- ▶ Provides statistical reporting, including the annual return, significantly reducing production from weeks to minutes
- ▶ Manages the end to end coroners process
- ▶ Significantly reduces the reporting workload and production effort
- ▶ Contains all the required data fields for handling coroner information
- ▶ Contains template forms and letters ready to go
- ▶ Provides document bundling for court cases, significantly reducing staff workload

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*Louise Hunt, Senior Coroner for Birmingham and Solihull said: 'We introduced Civica as our case management system in November 2015. The system has enabled us to speed up and stream line our processes and started our journey towards becoming a paperless office. The big plus of the system is that we can adapt it to our existing work flows and processes utilising our own documents and templates. We are very happy with the new system'*